



shop.designideas.net
Return Policy

GUARANTEED SATISFACTION

We don't measure our success by winning design awards or seeing our products in high gloss magazines, although we think that's pretty cool. We're successful only when you, our customer, are completely satisfied with your purchase from us.

NO HASSLE RETURNS

Buy with confidence - we guarantee the quality of our merchandise and your satisfaction.

If we sent you the wrong item in error, or the merchandise arrived damaged:

Please contact Customer Service at designideas@designideas.net or 800.426.6394 immediately for a return merchandise authorization number (RMA) and further instructions. We ship all replacement orders back to you for FREE in appreciation of your business with us.

Purchases may be returned with a \$6.50 restocking fee for any other reason within 20 days of receipt of merchandise by completing the following steps:

1. Contact Customer Service at designideas@designideas.net or 800.426.6394 to initiate your return.
2. Fill out the Return Merchandise Form below and include it with the merchandise and packing slip to ensure proper credit.
3. Please return the merchandise in its original packaging and in saleable condition.
4. Send your return to:

Design Ideas attn: Shop Online Returns 2521 Stockyard Road Springfield, IL 62702

RETURN MERCHANDISE FORM

Cart ID# from order confirmation: _____ Return Merchandise Authorization (RMA) # (if applicable) _____

Name _____
 first last

Address _____
 street city state zip

Email _____ Phone _____

Item(s) being returned:

Item Number	Item description/size	Quantity
TOTALS		

Please send your return to:
Design Ideas
attn: Shop Online Returns
2521 Stockyard Road
Springfield, IL 62702